KONICA MINOLTA

bizhub vCare is Konica Minolta's device relationship management (DRM) technology that gives your participating, authorized Konica Minolta business partner, one of the best tools in the industry to take care of your bizhub, bizhub PRO, or bizhub PRESS product.

Count on Konica Minolta to make your bizhub customer experience even better!

bizhub v care™

What is bizhub vCare?

bizhub vCare consists of vCare-enabled bizhub, bizhub PRO, or bizhub PRESS products, the central vCare diagnostic server, and the web application that gives your participating, authorized Konica Minolta business partner a comprehensive diagnostic view of their customers' vCare-enabled products. vCare-enabled bizhub products communicate via brief email or http messages to the central vCare diagnostic server for routine status updates and meter reads, as well as urgent messages when service is required. This all happens 24 hours-a-day, 7-days-a-week, and never gets in the way of using your bizhub product.

Automated meter reads:

In today's hectic business environment, the last thing you want is an interruption every month to "get the meter reading" from your MFP – or a bill that's wrong. Whether it's by phone or fax, it's still an interruption. The good news is that Konica Minolta's bizhub vCare automatically reads the meters of your Konica Minolta bizhub products – accurate and on-time – month-after-month.

Maximum uptime and optimum output quality:

Whether your print or copy job is routine, or of the highest priority, you can always expect to see a "ready" start button. bizhub vCare works behind the scenes to provide your participating, authorized Konica Minolta business partner with the technical information he or she needs to deliver the proactive service to ensure your Konica Minolta bizhub product is meeting the most stringent standards – yours.

Green technology:

bizhub vCare's ability to pinpoint any impending or actual technical malfunction is a green technology, as it helps to reduce unnecessary service visits, such as call-backs, and the associated travel time by service technicians.

Intelligent Supply Notifications:

bizhub vCare removes the worry associated with running out of toner, or any other supply needed by your Konica Minolta product. Because bizhub vCare constantly monitors your bizhub, bizhub PRO, or bizhub PRESS product, your participating, authorized Konica Minolta business partner receives an email message from the vCare server when toner is low, a toner waste bottle is full, or an imaging unit is nearing the end of its life. bizhub vCare can even send a brief email message to a designated contact within your organization as well, to let him or her know that a supply is running low. With intelligent supply notifications based on the MFP's actual usage, your participating, authorized Konica Minolta business partner knows what your bizhub product needs, no matter how much it's used.

where can I get bizhub vCare?

bizhub vCare is offered as a service by participating, authorized Konica Minolta business partners

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